



Paper Presentation Certificate

This is to certify that the paper entitled

Factors Influencing Consumers' Electronic Word-of-Mouth (eWOM) Intention among

Generation Y (Gen Y) towards Travel Destinations

by *Nurul Aida Harun; Norazamimah Bogal; Masliana Tamrin; Surya Ahmad Royali*

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Hatem Masri , Program Chair

A handwritten signature in purple ink, reading 'Hatem Masri'.